



Effective Feedback Conversations

Let's face it, we all have priority skill areas that if we could get better in them we could increase our success and experience less stress. Using The Human Performance Company's Rapid Skill Development™ Methodology, 4 Hour Workshops will help you get "get better faster" in your priority skill areas.

Rapid Skill Development™

Skill development and enhanced performance is best achieved where workplace colleagues learn and apply common tools and language to achieve their priorities. For this reason, 4 Hour Workshops are best delivered to groups of colleagues within the same organisation. They can be leveraged on a standalone basis for a team, as a component in a leadership and development program or as part of a wider conference or development event.

Our 3P process (Prepare, Participate, Perform) leverages the Neuroscience of Adult learning to guarantee learners maximise development for time invested before, during and after the 4 Hour Workshop.

Overview

Research shows that for a person to be engaged, they must have goals and know how they are tracking. Regular feedback is an important but often under-utilised aspect of team motivation and development. Therefore, as a manager it is imperative that you are confident in providing effective feedback. Giving feedback effectively is a skill and like all skills need to be practised regularly to be improved.

This workshop will identify the skills required in giving effective feedback and guide the participants through the stages that must be followed to establish confidence.

Learning Outcomes

Participants in this workshop will learn:

- To understand the difference between coaching and feedback
- To understand the science of feedback
- To recognise the effect of a lack of feedback
- To identify the power of an effective feedback culture
- To follow process models to deliver effective feedback
- To observe giving and receiving feedback that effects change
- How to gain confidence in having "difficult" conversations

Who Would Benefit

This workshop is beneficial for managers and team leaders who are responsible for the performance of direct reports or team members.